

Flaming River Industries, Inc.

Policy & Terms of Sales

Requirements are:

Jobber - \$3,000 opening order

Freight Prepaid with \$3,500 order (within the Continental US)

Additional Fees that may apply in addition to shipping/handling charges

COD Fee: \$30.00/Order

Wire Transfer Fee: \$25.00/Order

Drop Ship Fee:

\$20.00/Shipment

Signature Required on Delivery Fee: \$5.50/Order

Freight Collect Fee: 12.50/Order - When using customer's freight account on orders less than prepaid

Freight-Freight is charged at standard UPS rates plus handling. Air shipment

rates can be quoted. COD Fee \$30.00/order. and Insurance .45 per \$100.00

Freight Prepaid with \$3,500.00 order (within the Continental US)

Special Orders: 1 week lead time and parts are non returnable

Delivery- Orders are usually shipped within 2 to 5 business days.

Returns-Must be within 30 days. An RGA number must be obtained and

marked on the box. Freight is not refundable, items must be shipped freight

prepaid to Flaming River. Product must be in re-sellable condition as determined by

by Flaming River. Product received scratched, painted or cut is not returnable.

Custom items and polishing are non-refundable.

Restocking Charge-15% charge on all returned orders. (Minimum \$15)

Custom Product-In certain cases, we are able to manufacture a custom

product for a particular application. All custom orders require 100%

advance payment and are non-cancelable.

Drop Ship - As a service to our Dealers, we offer a drop ship service on a limited basis.

The fee for this service is \$20.00 per shipment plus applicable shipping handling charges.

Freight collect fee - In the event we are using customer's freight account on orders less than ppd, there is a \$10.00 packaging fee per order

WARRANTY DISCLAIMER: Flaming River's® Limited Warranty Flaming River® warrants its products to be free from defects in material and workmanship for a period of one (1) year after the date of purchase, except that: All steering columns are warranted for a period of three (3) years from the date of purchase. The Big Switch (part numbers FR1005 and FR1044) are warranted for a period of three (3) years from the date of purchase, provided that it is not mounted with a steel bracket and provided further that it is adequately protected from environmental conditions. All electrical products other than the Big Switch are warranted for a period of ninety (90) days from the date of purchase. Flaming River's® warranty liability is limited to the replacement of defective products. Flaming River® is not liable for any labor costs associated with any warranty claim, or for any incidental or consequential damages. Improper installation, abuse, racing, and/or modification of the products voids this warranty. No warranty of merchantability or fitness for a particular purpose is made by Flaming River® with respect to any of its products. Warnings and Recommendations It is the customer's responsibility to determine the suitability of a given Flaming River® product for the customer's uses. Likewise, it is the customer's responsibility to install a Flaming River® product. Contact the vehicle manufacturer whenever installing a switch to confirm the appropriateness of using such a switch and the recommended placement of the switch on the vehicle. Use qualified chassis specialists for the installation of all steering related components. Be aware that the installation of certain Flaming River® products may adversely impact a manufacturer's warranty with respect to certain vehicles and other manufactured goods. Flaming River will repair or replace any product found to be defective in material or workmanship. Improper installation, abuse, racing and/or modification VOID WARRANTY. Flaming River® is not responsible for any labor costs associated with any warranty. Note: The information contained in this catalog is correct to the best of our knowledge and belief, having been compiled from reliable and official sources of information. However, Flaming River Industries, Inc.® cannot assume responsibility for possible error.

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